TAXPAYER IDENTIFICATION NUMBER

The unique Taxpayer Identification Number (TIN)

Program Update March 2012

for the Steering Committee

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Outline

1. Infrastructure and Systems
2. Capacity Building
3. Change Management
4. Counterpart Payment
5. Issues, Risks and Challenges
6. Recommendation
7. High Level Timelines
8. Conclusion

Infrastructure and Systems

1. UTIN Data Center at HQ completed
2. The Registration Application Release 1 deployment: Local UAT done, Remote UAT not yet Done
3. Automated Fingerprint Identification System (AFIS) completed
4. Wide Area Network 2 Links 90% completed for pilot locations
5. Delivery and Configuration of Computer and Biometrics Hardware, Peripherals and Accessories- Delivered to pilot locations
6. Disaster Recovery Center- build activities about to commence
7. Local Area Network- Completed at pilot locations
8. The system tests at the pilot locations done- the system performance slow

Capacity Building

1. Training of 6 staff from each of the non-pilot locations on Computer Appreciation and Basic Networking. These trainings done in January and March 2012 respectively.

2. Cisco Boot Camp and Network Security Training in South Africa done in February 2012 for the first batch comprising 23 staff; 16 SBIRs, 1 FIRS and 6 PT staff

3. SIGTAS Executive Overview in Canada to restart in May 2012

4. Biometrics Applications Training for one staff from the 18 tax authorities-ongoing- Done in March 2012

5. System Admin and DBA by April 2012

6. Super User, Facility Support, Biometrics Application training- to begin in April 2012

7. Change Agents workshop done in March 2012

Change Management

- Evaluation of 6 PT members from the 37 tax authorities- ongoing
- The TIN Program vision; done and circulated
- Change Readiness Assessment- communication and engagement sessions with the FIRS Coordinating Directors and Directors- Closed →
- National Conference on TIN Regulations was done in January 2012
- Communication and engagement activities with Lowe Lintas on pre-pilot and pilot campaign creatives
- Briefing of the Executive Governor Bauchi State and secured appointment with Kwara and Jigawa Governors
- Organisational Structure Workshop planned for April 2012
- Visitations to pilot states and 8 other states for the pilot operation review and change readiness assessment will commence after the UAT
- Ongoing work on the standard operating procedure and SIGTAS and AFIS short tutorial video for tax registration officers

Counterpart payment

<u>FG</u>

1. FIRS –paid full

<u>States</u>

1. Jigawa – paid full
2. Oyo – paid full
3. Kwara- paid full
4. Kogi- paid full
5. Bauchi- paid full
6. Delta – paid full
7. Kebbi – paid full
8. Yobe – paid full
9. Osun paid full
10. Ondo paid full

11. Abia 45 million naira
12. Benue 25 million naira
13. Ekiti 25 million naira
14. Edo 44 Million
15. Plateau Paid full
16. Akwa-Ibom Paid full

Legend: New Payments in Blue.

Issues, Risks and Challenges

1. Sogema Resource availability at piolt run- We have commitment from Sogema that 1 DBA will be in Nigeria during the pilot go-live week and support will be received from Montreal Canada

2. GMPC Card delivery- Telnet has not delivered the cards, requested for additional time after we changed the TIN name and logo; we are still hoping it will delivered soon and have a contingency plan

3. Implementation at the FIRS- The ICT Department not implementing our agreement on how the pilot should run at the organization.

4. The TIN system performance over the Wide Area Network is slow- We have been working Telnet consortium on how to improve the system speed

5. Pilot go-live date- the 26 March 2012 date is being challenged by the performance of the application over the network, there is need to review and suspend all pilot go-live activities till we solve the current system challenge
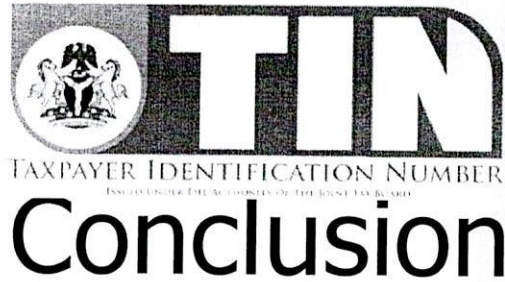
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Recommendations

- Telnet Consortium to send a formal report on the system challenge, suggesting options.
- We should test the system over the WAN using a licensed Radio link between FIRS Hqts and JTB office in Abuja
- Telnet Consortium should give us a date that the decentralized architecture will ready, so that we can plan to do pilot using it.
- The ISC should meet next week to review progress made and make recommendations to the PIC for approval and implementation
- No new date for pilot should be set until all test are done successfully
- Pilot launch activities involving external stakeholders should be suspended

Key Program Milestones

- Key Program Milestones and Timelines are shown in the

Milestones	Re-baselined Timelines
Completion of pilot phase (Go-live of TIN system)	April 2012
Delivery and installation of equipment and solution to all other states	May 2012
Completion of training for JTB/FIRS/SBIRs team members and users	June 2012
Completion of installation of all states(Go-live of TIN system)	July 2012
Testing, Issues Resolution and Integration nationwide	October 2012
Program Closure	November 2012

Conclusion

These challenges are normal in any information system implementation; we should be positive, soon it will be over...

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