

SUMMARY OF THE REPORT OF THE JTB-UTIN VISITATION AND PRESENTATION TO THE SIX GEO-POLITICAL ZONES OF THE FEDERATION

OBJECTIVE OF THE VISIT- To sell UTIN Project and obtain buy-in of major stakeholders in the country

PRESENTATION – The Presentation contain the following:

- Meaning of UTIN
- Name of States Visited
- Personalities Met
- Responses/objections/suggestions
- Action/Recommendations

NORTH-EAST STATES	PERSONALITIES MET	RESPONSES/OBJECTIONS/SUGGESTIONS	ACTIONS/RECOMMENDATIONS
BORNO	The Executive Governor, His Deputy, Commissioner for Finance, Accountant General, Perm Secretary Finance, SA on Revenue State legislators, the Chairman SBIR & Management Staff of the SBIR.	<p>Very Positive. The Executive Governor expressed satisfaction with the Project & noted that it will go a long way in enhancing Tax System in the country.</p> <p>- At the House of Assembly, the Speaker advised that JTB should harmonised the collection of taxes in the States (make it uniform) as some States are charging different taxes e.g. Lagos.</p> <p>- Advised that the UTIN Project should be fully backed by law to enable it function well. The Chairman SBIR suggested that States with low level of ICT facilities & training should be given preference</p>	<p>Because of low level of ICT facilities in the State (and probably in the region) we recommend that the JTB and the Project should support the State to automate its tax administration.</p> <p>-That similar visit and presentation should be made to traditional rulers etc. because of the important role they play in the region or the State.</p> <p>-That massive enlightenment campaign should be embarked upon to sensitise the public about the project.</p> <p>The ICT Questionnaire was administered by the team.</p>
YOBE	The Deputy Governor, Accountant General, Chairman SBIR and Management Staff.	<p>Very Positive & commended the Project.</p> <p>- The Deputy Governor Commended JTB for the Project and expressed the State readiness to support it.</p> <p>-Suggested that the Project should have an alternative funding structure in case the Stakeholders fail.</p> <p>-The Speaker of the State House of Assembly, enquired on provision made to ensure sustainability of the Project.</p>	SAME

BAUCHI	Commissioner for Finance, Accountant General, SA on Tax, Perm Secretary, MOF, State Legislators, Chairman SBIR and BIR Management Staff.	<p>Very Positive. Commended the introduction of the Project.</p> <p>-The Speaker also suggested that massive enlightenment should be made to carry everybody along (probably by using GSM providers)</p> <p>-A member asked how secured is the information generated from the Tax Payers database.</p> <p>-The Chairman SBIR asked how States will migrate (especially those with similar Project?)</p>	SAME
ADAMAWA	The Executive Governor & all members of the Executive Council, Accountant General, State legislators, Chairman SBIR & His Management Team.	<p>Very Positive. Though the Executive Governor has reservation on the information sharing process of the Project, pointing out that it may serve as a means of blackmail especially by politicians. However he advised that the project should visit some countries with similar project especially England because of their rich experience in similar Project.</p> <p>-He advice that serious measures be put in place to check touts and hackers from extracting information from the database for negative purpose.</p> <p>-The Deputy Governor, Chief of Staff and Commissioner for Finance advised that the FAAC sharing formula should favour the States and that the Federal Government as</p>	Recommended that a measure / mechanism that will ensure sustainability of the gains of the Project should be put in place.

		<p>a means of enhancing revenue base for the States should assist the States in exploring harnessing and controlling resources around the States.</p> <p>-The speaker advised that the project should have a backup especially an alternative source of energy because of its strong IT base to avoid losing important (data) information. Additional security measures to check touts and hackers of information should be put in place.</p>	
TARABA	<p>The Deputy Governor & other Executive Council members, Accountant General, Chairman SBIR & his Team Members of the State House of Assembly</p>	<p>Positive. The Deputy Governor promised to intimate the Executive Governor, who was fully aware of the Project and has endorsed it.</p> <p>-The Deputy Governor Expressed fear of the continuity of the project and asked whether anything can be done in that regards.</p> <p>-The speaker asked whether there is a legislation backing the project?</p> <p>-How the system can refund taxpayer in case of multiple taxation.</p> <p>-All are unanimous on the need for visitations and presentations to other relevant stakeholder's e.g. traditional rulers, pressure group and religious leaders.</p> <p>-The State was also of the view that</p>	

		<p>intensive campaign should be made.</p> <p>-Additional security measures to check touts and hackers of information should be put in place.</p>	
GOMBE	<p>Commissioner for Finance, Accountant General, Perm Sec. Finance, State Legislators Chairman SBIR and Management Staff</p>	<p>Positive. Though with little reservation on the fear of taking away States Revenues.</p> <p>The Commissioner for Finance advised that the project should do everything possible to carry States along in the project implementation and operations.</p> <p>-The Speaker of the House advised that opposition political party's, traditional rulers and religious leaders should be sensitised.</p> <p>-A Director in the BIR advised that the UTIN registration formats and forms should be self explanatory and simple.</p> <p>- Additional security measures to check touts and hackers of information should be put in place.</p>	SAME

SOUTH-EAST STATES	PERSONALITIES MET	RESPONSES/OBJECTIONS/SUGGESTIONS	ACTIONS/RECOMMENDATIONS
ENUGU	Chairman SBIR and his Management team consultant to the SBIR (MESSRS ENENIA BIOMETRIC LTD).	Positive. The Chairman SBIR asked who will take care of the infrastructure to be installed in the State. -Whether the State will be reimbursed on what they have spent?	The team intimated the Chairman SBIR that their US based consultants will assist the State and the UTIN since there are similar projects in the United States e.g. Social Security Number and urged the consultant to marry what they have with UTIN. -ICT Questionnaire was administered. -The team also recommended massive sensitization programme to educate the Taxpayer on the benefits of the project.
EBONYI	Chairman SBIR and his Management team. The Chairman SBIR disclosed that all the relevant key stakeholders i.e. the State Governor, Commissioner for Finance, Accountant General were away attending PDP function in Imo State.	Positive. However the SBIR management decried the level of the State in revenue generation. Adding that the SBIR is poorly funded and it operate on 100% manual, no single computer in the office. -Urged the visiting team to use Ebonyi as a pilot State as a means of improving on its current position.	Team urged the SBIR to embrace the UTIN Project as it will help in checking the problems bedeviling Revenue generation in the State. -The team wishes to recommend that the JTB should as a matter of urgency intervene in revamping the SBIR to meet the requisite standard for efficiency in revenue generation. -Sensitization was also recommended
ANAMBRA	Chairman SBIR and his Management staff and executives of the 2 consulting firms handling tax administration in the State, ENEMIA BIOMETRICS and	Positive. The Chairman SBIR advised that the project should have a strong backup (especially on the data system) - Asked whether the project has anything in place to check multiple registrations of people with dual residence. -What measures are in place to cater for	Inform the SBIR that the use of Biometric and other devices will check multiple registrations.

	GLOBAL MAKEENS LTD. ENEMIA handles automating the system. GLOBAL handles property enumeration.	taxpayers who send a 3 rd party to pay his/her taxes?	
IMO	The Deputy Governor Commissioner For Finance, Perm. Sec. Finance, Chairman SBIR and his Management staff and SA to the Governor on revenue mobilization.	Positive, adding that effort are in top gear to ensure full autonomy of the SBIR. -Strong Sensitization. -Advised that the word TAX should be avoided to encourage compliance as the word scare the public. -He advised that for security and emigrant, the Nigeria Police Force or Police Service Commission. And the Nigerian Immigration Service should also be members of the Steering Committee of the UTIN Project. -Advised further that traditional and religious leaders be visited as a means of securing their buy-in.	-ICT Questionnaire was administered but however the consultants were not cooperative. -Massive sensitization should be embarked upon.
ABIA	Chairman SBIR and his Management team.	Positive. The Chairman SBIR promised to do everything possible to secure the counterpart funding of the State. -The Chairman SBIR who advised that customs should be included in the Steering Committee, and also traditional rulers and religious leaders be visited and obtain their buy-in because of their influence, called on the project to use Abia as pilot State.	The JTB should support states that show support and buy in to the project.

SOUTH-WEST STATES	PERSONALITIES MET	RESPONSES/OBJECTIONS/SUGGESTIONS	ACTIONS/RECOMMENDATIONS
LAGOS	NIL	NIL	NIL
OYO	Chairman SBIR and his Management team, Commissioner for Finance, Legislators, Accountant General.	<p>The Executive council has some reservation about the project. According to the Chief of Staff though they were briefed by the Executive Governor (about the Project) they fear that UTIN is a strategy by the Federal Government to collect their IGR (administration). However after deliberation the Exco and the State Legislators agreed to support the Project but with more emphasis on how it will increase their I.G.R.</p> <p>-The State Legislators asked the following questions;</p> <ul style="list-style-type: none"> • Why new No. for Taxpayers when there is already a National I.D Numbers. • Would the unemployed be required to obtain UTIN? • What will be the role of SBIR? 	<p>UTIN ICT questionnaire was administered by the team.</p> <p>It is hereby recommended that enlightenment campaign should be strengthen to sensitize relevant stakeholders and indeed the teaming taxpayers in the State.</p>
OSUN	Met with only the Chairman SBIR and his Team but the SBIR Management assured that the Executive Governor is solidly behind the Project and	<p>Positive. The Executive Council went even further to promise that he will do everything possible to see that Osun was among the first to pay its counterpart funding.</p> <p>-The Executive Chairman and his directors made the following objections, questions</p>	<p>UTIN ICT questionnaire was administered by the team and fears entertained by the SBIR as per their observations and objections were allayed and answered by the team.</p>

	IGR in the State.	and comments <ul style="list-style-type: none"> • Entertain fears that UTIN is a strategy for centralising tax administration. • With UTIN there is possibility of assigning numbers to dead taxpayers. • How UTIN will be able to collect data from L.G.A's to the head quarters. 	
OGUN	SSG Ogun State, Commissioner for Finance, Accountant General, Chairman SBIR and his management Staff.	Positive. The Stakeholders though welcomed the Project and express willingness to support it, advised that the Project should make adequate provisions to guard against possible errors and wrongs considering the strong IT base of the Project. -The Chairman SBIR and his management also advised that two types of forms should be designed one for corporate bodies and one for individual. -Similarly, they advised that Nigeria Immigration service should be co-opted into the UTIN Steering Committee. -There are also fears on the UTIN conflict with the National Identity Card as well as conflict between UTIN and TIN Project in the State. -The Chairman SBIR informed the Project	The team wishes to acknowledge the tremendous success of the TIN in the State and noted with delight the well articulated (TIN) Programme in the State. -The team however encourages Ogun BIR to adopt the UTIN format pointing out that the registration will be centrally done while the State will continue to keep their data base. -The team later administered the UTIN questionnaire

		team that with the introduction of the TIN in the State, the State now generate triple what they used to generate before i.e. from N1billion – N4billion	
ONDO	The Executive Governor, His Deputy, Commissioner for Finance other Executive Council members, Accountant General, Chairman SBIR and his management Staff. Members of the State house of Assembly, ICT Consultant to the State Government.	<p>Very positive. The Executive Governor gave his total support and urged the team to consider Ondo State as the pilot State for the Project in the South West region.</p> <p>-At the house of Assembly, the legislators commended the Project and expressed willingness to do all that is necessary in approving the State's counterpart funding when it comes for budgetary allocation.</p> <p>-The Chairman SBIR and his management Staff expressed optimism that the Project will enhance tax administration in the State and the country at large.</p> <p>-Advised that necessary measures should be taken to ensure sustainability of the Project.</p>	The team administered the Questionnaire and observed that the SBIR has no dedicated ICT facilities for the purpose of tax administration, and recommend that JTB should advice the sate on what to do.
EKITI	The Deputy Governor, Executive Council members, Chairman SBIR and his management team. State labour leader	<p>Very positive. Though some of the stakeholders expressed fears that the Project may usurp the activities of the State BIR. There was also great concern on the need to put the Project on the right footing in order to ensure its success. The Deputy Governor welcomed the Project and urged all hands to be on deck to ensure its success.</p>	<p>The team allayed the fears, pointing out that the Project was meant to compliment/strengthen the standard of tax administration of the State BIR, adding that with proper identification of taxpayers, cases of tax evasion will be a thing of the past.</p> <p>-The team administered the questionnaire.</p>

		<p>-However, the labour leader in the State cautioned against duplication, as the State is doing something similar.</p> <p>-The Chairman SBIR and his management Staff commended the Project and assured of their unflinching support.</p> <p>-All the stakeholders in the State were unanimous in pleading with JTB to choose Ekiti among the pilot States.</p>	
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NORTH WEST STATES	PERSONALITIES MET	RESPONSES/OBJECTIONS/SUGGESTIONS	ACTIONS/RECOMMENDATIONS
SOKOTO	Perm. Sec Finance, State Legislators, Chairman BIR and Management Team	<p>Positive. The Commissioner for Finance noted that the State is solidly behind the Project.</p> <p>-The commissioner advised that the Project should work towards allaying the fears entertained by some that the Project was meant to hijacked the operations of State BIR</p> <p>-The State Legislator called for massive enlightenment and sensitization of other stakeholders relevant to the success of the Project i.e. Politicians, religious leaders and traditional rulers.</p> <p>-The Executive Chairman advocated the immediate deployment of ICT facilities to the State and training of the Boards ICT personnel in the State.</p> <p>-Disclosed that the State has Started automation of its operation and has equally start giving our numbers to its corporate taxpayers through a customised Bank teller.</p>	<p>Team inspected the consultant's office within the BIR building and advised that the server (for data capturing of taxpayers) should be situated within the board and not in consultant's head office in Lagos.</p> <p>-The team wishes to recommended as follows:</p> <ul style="list-style-type: none"> • The similar visitation and presentation be made to the other stakeholders. • That the JTB should i.e. assist in full automation of the State tax administration in addition to training its staff not only on IT but effective tax administration.
KEBBI	Commissioner for Finance, Account General, States Legislatures, Chairman	Very positive. The Commissioner for Finance, and the executive Chairman pointed out that the team should not bother about buy-in but rather ask for their	<p>The team administered the questionnaire and got responses from the consultants.</p> <p>-The team however recommended as follows;</p> <ul style="list-style-type: none"> • That visits should be made to other

	SBIR his Management Staff.	<p>endorsement because their Chief executive (i.e. Governor) has already bought the Project.</p> <p>-The Commissioner of finance, Perm. Secretary and Accountant General were Unanimous in suggesting an effective information sharing mechanism that will check tax evasion.</p> <p>-Advised the UTIN Project to be very careful and steady in implementing the Project so as to avoid crash.</p> <p>-Urged the JTB to intervene in talking to the States chief executives to accord the revenue agencies the priority they deserve.</p> <p>-The speaker Kebbi House of Assembly advised the project to carry all relevant stakeholders along for the success of the Project.</p>	<p>stakeholder's as advised.</p> <ul style="list-style-type: none"> • That JTB should champion the cause of the Board in making the States chief executives see reasons for enhancing the operational needs of the board to perform effectively. • That enlightenment should be intensified. • That similar visitation and presentation be made to other stakeholders.
ZAMFARA	Commissioner of finance, Account General, States Legislatures, Chairman his Management Staff.	<p>Very positive. In fact the team was assured of total support of the Project even if not in the State.</p> <p>-The Commissioner called for adequate sensitization about the Project as well as ensure effective training of State BIR Staff on the use of the Project facilities.</p> <p>-The Speaker of the State House Assembly advised that training of staff should be extended to other vital tax administration areas especially on Staff change of attitude</p>	SAME

		and customer care. - Visitation and presentation be made to other stakeholders.	
KATSINA	The Executive Governor, Executive council members Accountant General, Chairman SBIR and Management Staff.	Very positive. The Governor pointed out that his colleagues at the Nigerian Governors' Forum endorsed the Project and he stands by that decision. -The Accountant General and Perm. Sec finance, suggested for a revisit of the sharing formula among Federal and State on the Project funding, saying that Federal should contribute 80% of the funding. -The Chairman however asked for training and re-training of the board staff to man the facilities. -The speaker House of Assembly advised the Project to make similar visits and presentations to traditional, religious leaders, civil society groups and opposition political parties. He also called for proper enlightenment about the Project to safeguard negative interpretation especially by the opposition.	SAME
JIGAWA	The Executive Governor, council members, State Legislatives.	Positive. The Governor commended the initiative and asked JTB to make sure the Project achieve the desired outcome. -Governor advised that the JTB should champion the cause of attitudinal re-banding among Nigerians especially for the	The team noted with dismay the pathetic situations of the Jigawa BIR and called for urgent intervention of the JTB.

		<p>citizens to understand that Government can only provide services where the citizen live up to his responsibility e.g. paying Tax etc.</p> <p>-He called on the JTB to immediately reach all the relevant authorities on this very important assignment.</p> <p>-The Chairman BIR on his part appeal to the JTB to come to the aid of the Board in championing its course and quest for effective operational tools to enable them performs optimally.</p>	
KANO	Chairman SBIR and Management Staff.	<p>The Chairman BIR assured the Board of its support to the Project and promised to intimate other relevant stakeholders in the State who are away for lesser Hajj.</p> <p>-Asked the JTB to make Kano a pilot State for the Project because it already has a similar Project for automating its activities and called for training and re-training of staff.</p>	<p>Team administered the questionnaire but the consultancy firm (a sub of ABC) was not willing to provide any responses insisting that such responses will come from their Head Quarters in Lagos.</p> <p>-The team recommended another visitation and presentation to various stakeholders in the State as most of them were not on seat during the visit.</p> <p>Intensive enlightenment should also be undertaken.</p>
KADUNA	Chairman SBIR	<p>Declined to meet with the Visiting team on the ground that the team came late. He also insisted that he was on his way to Abuja for a meeting adding that the team should re-schedule the visit, probably after sallah.</p>	<p>A visitation and presentation should be made and intensive efforts should be made to reach other the key stakeholders because of the non-challant attitude of the Executive Chairman to reach other stakeholders in Kaduna state on the</p>

NORTH-CENTRAL	PERSONALITIES MET	RESPONSES/OBJECTIONS/SUGGESTIONS	ACTIONS/RECOMMENDATIONS
NIGER	Chairman SBIR and his Management Staff	Positive, though the team could not see the other stakeholders. -The Chairman BIR asked the team how the project will assist the board in capturing artisan and informal sectors which is on going in the State. -How will the UTIN curtail multiple registrations?	UTIN Project. Questionnaires were administered and responses or answers to the above enquires were made. -The team recommended more sensitization and pursue of the State counterpart funding.
KWARA	Commissioner for finance, Perm. Sec. Finance, State Legislators and Chairman SBIR and his Management Staff	Positive. The Commissioner for Finance urged the team and the JTB to ensure that polices are put in place to drive compliance. -The Chairman has also advocated for intensive sensitization.	SAME
KOGI	House of Assembly members, S.A to Governor on Revenue, Chairman SBIR and his Management staff, Perm. Sec Finance.	Positive. -Perm. Sec Finance advised the team to make provision for alternative power source considering the IT base of the Project. -Question of multiple registration of taxation was also highlighted. -The Chairman asked the team, how the Project intend to tackle the issue of taxpayers moving from one State to another.	Actions; the questionnaire was administered and responses to the questions and observation were made. -The team recommended more sensitization and pursue of the State counterpart funding.

PLATEAU	Chairman SBIR and State Legislators.	<p>Positive, appointed officers to serve as liaison officers on UTIN Project.</p> <p>-The board agreed to adopt the UTIN Numbering format and registration form.</p> <p>-Requested that Plateau State should be among the pilot State for the Project.</p>	<p>Questionnaire was administered by the team.</p> <p>-The team recommended training and re-training of staff to handle the existing facilities and those to be provided.</p> <p>-The team recommended more sensitization and pursue of the State counterpart funding.</p>
BENUE	Chairman SBIR and Management team State House Assembly members	<p>Positive, appointed officers to serve as liaison officers on UTIN Project.</p> <p>-The Board expressed willingness to start issuing the UTIN immediately</p> <p>-Urged for more sensitization</p> <p>-Advised visitation and presentation to traditional rulers.</p>	<p>SAME</p> <p>That visitation and presentation should be made to traditional rulers.</p>
NASARAWA	The Deputy Governor, Chairman SBIR and his Team.	<p>Positive.</p> <p>-The Deputy Governor commended the Project as a laudable solution to the country's economic crisis.</p>	<p>Because virtually there is non-existence of ICT in the State it is recommended that JTB should intervene in making a high powered contact with the State Chief Executive with a view to getting the board in line with the required standards.</p>

SOUTH-SOUTH	PERSONALITIES MET	RESPONSES/OBJECTIONS/SUGGESTIONS	ACTIONS/RECOMMENDATIONS
RIVERS	S.A to the Governor on ICT and Revenue. Chairman SBIR and Management Staff, State BIR Consultants.	<p>Positive. After the first visit in August, the State seem to be sceptical about the Project, but with the Chairman JTB speech at a tax event where the state governor and some executive members were present, the position has changed.</p> <p>-However despite a little reservation on infrastructure and system integration format raised by the S.A on IT, other stakeholders welcome the Project.</p> <p>-The S.A on IT advised that more collaborative work needed to be done on States already issuing TIN.</p> <p>-The consultant asked about UTIN generation process, availability and redundancy.</p> <p>-The Chairman BIR asked what will be the effect of UTIN on State IGR and how it will be administered.</p> <p>-The consultant further asked when will the Project be up and what will happen to state that already started allocating numbers. They envisaged there is going to be clash in allocation of TIN and UTIN.</p> <p>-For the UTIN communication, the consultants also recommended the use of galaxy backbone because of the presence of</p>	<p>The team responded to the above questions properly. However it was observed that the BIR do not have its own ICT Staff, instead, the State has an ICT Directorate executing all IT Project in the State and has modern Data centre.</p> <p>-Based on the above it is recommended that a meeting with consultants representing States that already have existing system to discourse the best path for connectivity and integration should be held.</p> <p>-The issue of common platform of infrastructure and system should be re-visited.</p> <p>-The RFP should include provision of systems based on open architecture and application interfaces to allow other systems to connect to the UTIN system.</p> <p>-Enlightenment is also recommended.</p>

		their HUB in Nigeria.	
CROSS-RIVERS	Chairman BIR and Management Staff, World Bank consultant and State I.G.R consultants.	<p>Very positive. The Chairman BIR was very supportive of the Project.</p> <p>-The World Bank consultants were also full of commendation for the UTIN.</p> <p>-However the Chairman advised that placement of law backing UTIN, should not be in the FIRS Act because of its consequences in the future.</p> <p>-He also advised that UTIN should do more on taxpayer attitudinal change. The consultant advised that more people (segment) should be carried along in the Steering Committee of the Project i.e. Taxpayers pointing out that the composition connotes Government to Government interaction.</p> <p>-The IT consultants as usual avoided disclosing certain technical information in the questionnaire.</p>	<p>Effort should be made to secure further buy-in of the Governor and other government officials.</p> <p>-The JTB should make more efforts at creating a working channel of communication between UTIN and especially IT consulting firm to ensure seamless migration of infrastructure and systems.</p> <p>-It is obvious that there are a lot of concerns on security and safeguarding of Taxpayers Data, therefore adequate security measures should be taken to check the activities of touts and hackers in that direction.</p>
AKWA-IBOM	The Executive Governor, Clerk of the State House of Assembly and his Management Staff (who stood in for the Speaker and other members on recess), Perm. Sec Finance and Rep of the Accountant General of	<p>Very positive. The executive Governor specially thanked the Chairman JTB for her efforts in revamping tax system in the country. He said himself and his colleagues at the Nigerian Governors' Forum have bought into the Project and he stood by that decision.</p> <p>-The noted that the UTIN will in no small measure assist the State in realising its</p>	<p>A State like Akwa-Ibom which show a lot of enthusiasm should be encouraged and should be considered for pilot states.</p> <p>-More stakeholders' engagement should be encouraged.</p> <p>-More enlightenment campaign should also be embarked upon.</p>

	the State.	<p>vision of creating a small model State.</p> <p>-The Governor there and then instructed the Chairman BIR and all those concern to ensure securing of the States counterpart funding when it is time.</p> <p>-However the following questions and observations were raised.</p> <ul style="list-style-type: none">• What security measures are in place to safeguard activities of touts and hackers on using taxpayer information and data for negative purposes?• Asked the team to clarify on possibility of the Project conflicting with similar ones i.e. National I.D card.• Advised for more sensitization.	
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