# NGF Intranet Training Manual



Training Manual for Contributors/state level public officials to the Intranet of the Nigeria Governors' Forum (NGF)

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# Section One: Introduction

### 1.1 Welcome to the Hub

The Hub is a knowledge sharing and information intranet developed to enable states to share and access useful information that will help them manage the demands of their day-to-day activities. It is a secure platform and different from a public website in that, only authorised users are allowed to access the Hub. These security measures have been put in place to ensure states have control over access to the documents and information made available on the intranet.

Designed to be the online knowledge platform for states, the Hub links all Governors' offices and key stakeholders in each state via the internet. Authorised users to the hub can;

- Search the document database which holds key resources such as budgets, state development plans and strategies, reports and other relevant primary information;
- Track the status of Bills and Laws at both the Federal and State levels and search for current and archived laws;
- Get access to State Peer Review Mechanism documents, reports and findings as well as tools for capacity building (toolkits, best practices, guides, models, templates, etc.);
- Receive up to date reports, research findings and programme information from International development partners working in various sectors at state level.

### 1.2 Main Sections

#### The Document Database

This holds resources state officials would find useful in managing the demands of their daily responsibilities. The documents section is developed as a meta-folder i.e. it's contents are further categorised into different folders. Documents are stored in the following categories; Federal level documents, state level documents, SPRM documents and Development partner documents.

### Bills and Laws

This feature enables users to track status of Bills and Laws on Federal and State levels, from origination through reading stages to signage into Law.

### Contacts

### State Contacts Directory

This contains details and portfolio of contacts from all 36 states of the country. The contacts are arranged for ease of access.

### **Experts Database**

The database holds information, including CVs and contact details, of International and National experts in various sectors and specific governance areas.

#### **Events**

This tab leads users to a record of events undertaken by the Forum. It also contains information on upcoming events. Attached to this is a knowledge resource from the events – reports, pictures, briefs etc.

### Secretariat

The Nigeria Governors' Forum Secretariat is the technical and administrative organ of the NGF responsible for articulating and formulating the objectives and policies of the Forum. Through the Secretariat, the NGF identifies priority issues which are collectively dealt with. The directory contains folders with information from various initiatives carried out at the Secretariat under various sector policy areas.

### **Forum**

This tab links to the directory of information resources from the direct activities of the Forum i.e. the 36 governors of the states of Nigeria. It contains such information as Communiqués, minutes of meetings, memoranda of understanding and some brief on each state governor.

### 1.3 Accessing the Hub

The Hub is accessible from any computer with internet access. No additional software downloads are required. The web address is <a href="http://www.ngf.org.ng">http://www.ngf.org.ng</a>

### Access level Categories

All the content on the site is published to three Content Levels:

Content level	User type	
Content Level 1 (CL1)	Power users	
Content level 2 (CL2)	Standard users	
Content level 3 (CL3)	Guest users	

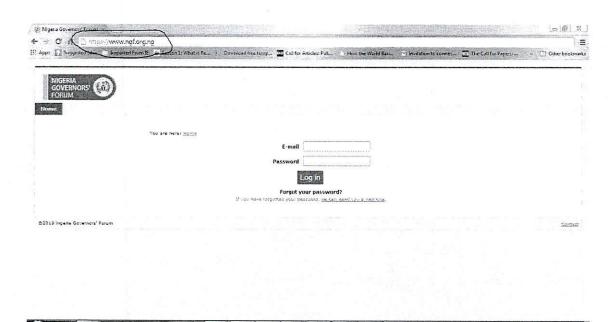
User Categories	User Group Permissions
CMS Administrators	Able to create, view, and edit any content. Able to assign Content Level to any content. Able to assign users to different groups.
Power Users	Able to view all content (content classified as CL1, CL2 and CL3).
Standard Users	Able to only view content classified as CL2 and CL3. Not able to view content classified as CL1.
Guest Users	Able to view certain content classified as CL3. Not able to view content classified as CL1 or CL2.
CMS Reviewers	Able to approve submitted content for publishing. The same permissions as Members of Power Users group.
CMS Contributors	Able to create new content and submit for publishing. The same permissions as Power Users Group.

# Section 2: Understanding the Hub

### 2.1 The Login Page

### Logging-in

**U**sers will need an email address. There is no public content on the website. A username and password is generated for all users by the Administrator.



### Forgotten Password

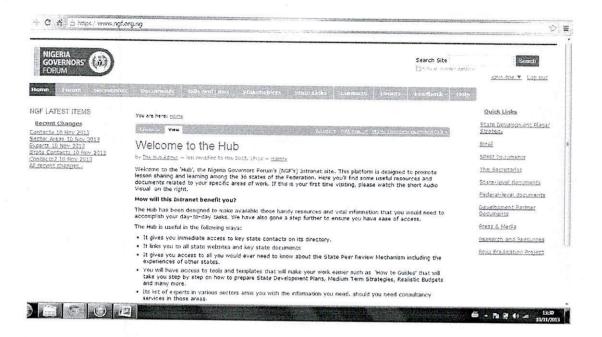
A password reset is available to website users that have forgotten their password. A user will be sent an email with a link to the password reset section of the website. If you have any problems regarding the site there is also the option to contact the site administrator via a contact form (bottom right of screen).



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## 2.2 Homepage

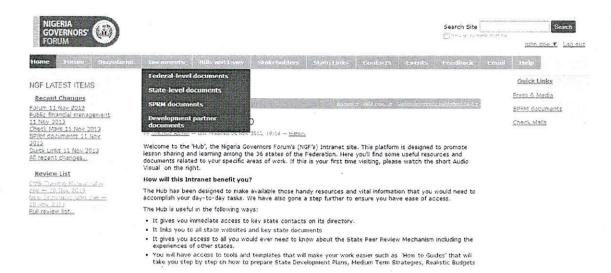


**The Homepage** is the landing page of the Hub i.e. it is the first page a user arrives at after logging in. The interface of the homepage contains links to all the content of the site. It presents primarily four ways a user can get information from the site.

- A user can click on the light green tabs at the top of the page starting from Home to help on a left ward progression.
- 2. The quick links option on the right hand side provides a user the option to go straight into specific folders contained on the documents folder without having to browse through the documents directory
- 3. Latest items portlet on the left hand side shows latest information uploaded to the Hub
- 4. Lastly, users can use the Search bar on the top right corner of the homepage. With this, a user can simply type a search term (subject matter, name, sector, etc) and click on the search button. An advanced search function is also provided.

# Section 3: Navigation the Hub

### 3.1 Navigating the Hub: Documents



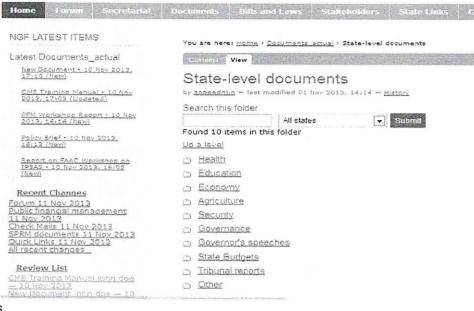
This is the largest directory on the Hub containing the main libraries along which different knowledge resources are stored for access. Each library is named according to theme of the content. Users can simply click on any of the libraries to browse through all available information or use the search button to look for specific information. Clicking on the documents button leads users to a drop down menu which contains the folders along which the contents are divided, they are; Federal level documents, State level documents, SPRM documents and Development partner documents.

Each of the Libraries contains sub folders where documents are stored in accordance to subject matter. See the screen shots here below

Federal Level documents





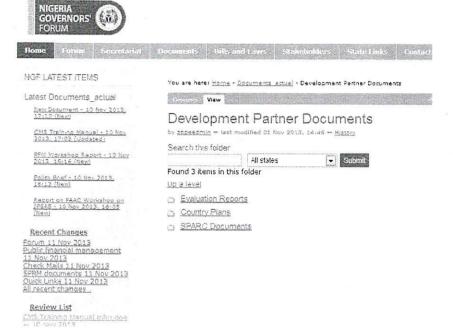


### SPRM documents



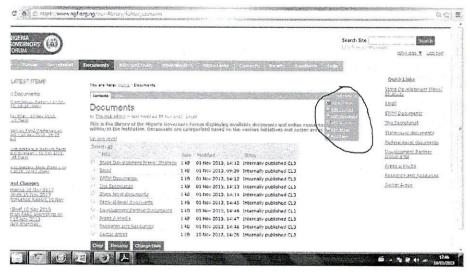
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### **Development partner documents**

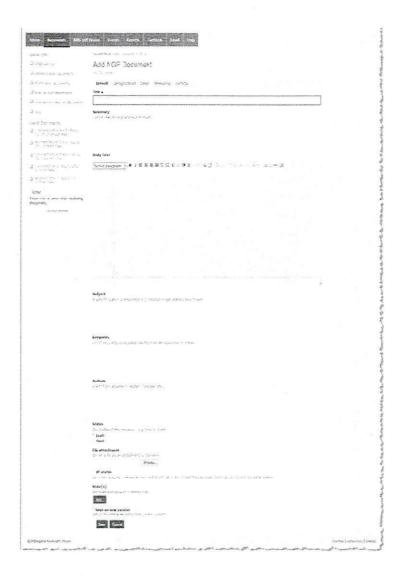


### Adding Content

Those with rights to add content (admin users and contributors) can use the edit bar to add/view/edit content according to their privileges. To add a document (or folder) to the site, navigate to the folder in which you wish to add it, and then choose NGF Document (or NGF Folder) from the dropdown menu. You can also create folders. Plus, each folder can have an unlimited number of sub-folders.



Each document will have an author(s) field that can be filled in when the document and metadata (i.e. data about data... subject of document, keywords, and author) is created.



#### NOTE:

The 'add' document drop down also contains the options for adding other content and so we will come back to this interface when adding contacts and experts.

### In the Add Document form you can complete the following fields:

Title Keep document titles precise and short. Remember these will be visible to your users.

Summary This is shown in the listings on the Documents tab and in searches. Summary text appears in both document section and site search results, so should be kept relatively short

Body Text Here you can add rich text, images, links and tables

Subject A specific branch of knowledge/sector . e.g. Public Finance, health, agriculture

Keywords List of keywords associated with this item for index/search entries

Authors A list of the documents authors (one per line)

Status

e.g. Final or Draft. This is a flag to mark the legislative status of a particular

document. It does not relate to its published status on the portal.

File attachment

Upload a file as an attachment to this item

All states

Tick this checkbox if this document should be associated with all states

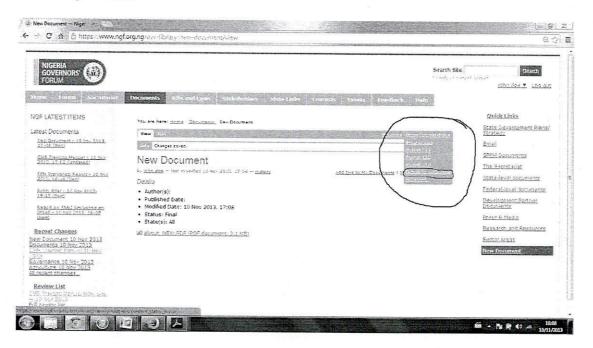
State

Any specific states associated with this item

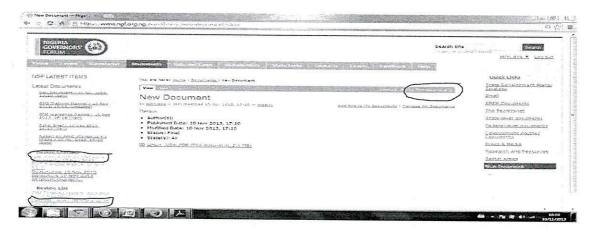
Save as New Version

Select this if you wish to keep this version of your editing changes in your history. You can choose to revert to a saved previous version using the history link on the page.

### **Publishing Content**



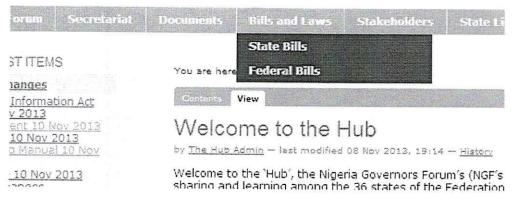
After having successfully completed all sub fields on the add a document page, the next page (as captured in this screen shot) appears, the drop down menu on the right corner under 'state' (circled above) containing publishing options will appear. The contributor submits for publication. After submitting for publication, the document will be submitted to the admin for review and publication; as such it will be saved as 'pending review'



### 3.2 Navigating the Hub: Bills and Laws

This page displays bills and laws listed by relevance. A user will then have the option to narrow down the results using State, Type and Status filters. There are two main sections here: one for State-level Bills and Laws and one for Federal-level.





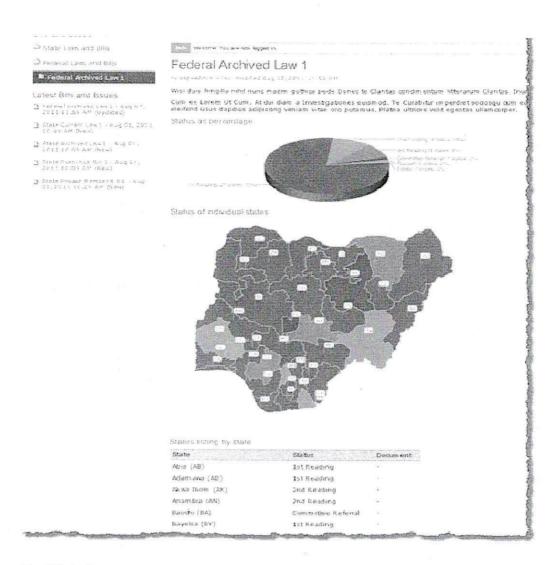
### Finding your Bill/Law



The Bills & Issues page allows you to filter your searches by state/federal, then by state, then by whether the bill/issues you are looking for us is current law or archived lax, an executive bill or a private members bill or a cosponsored bill. The final search field allows you to search using the current status of the bill (1st reading, 2nd reading, 3rd reading,...)

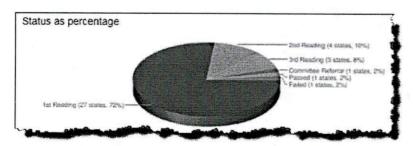
#### Viewing a Bill

View the results of your search and click on the name of the bill you wish to view. This will take you to the Bill View page....



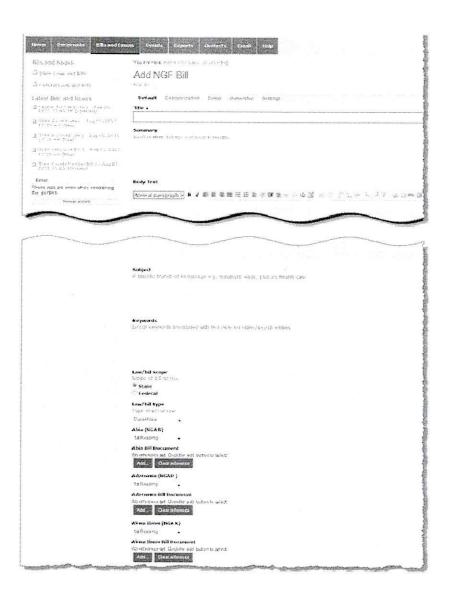
The "Bill viewing page" gives users a quick overview of information about a bill, including type and status, summary/description and the latest updated date (last modified).

The page gives a further overview of the given bill listing status by States and visual charts – the progress of a bill state by stage on a country map, and a percentage breakdown of a bills status by pie chart.



### Adding a New Bill

Those with contributor roles and admin users will have rights to add content (new bills and updates) to this section. Logged in as an admin user or contributor, they choose NGF Bill from the dropdown menu on the Bills and Laws page



### Here you can add:

Title The title that the content to appears on the site

Summary Text used in listings and in search results

Body Text Any text/images/links you wish to add in the RTE

Subject A specific branch of knowledge e.g. minimum wage, primary health care

Keywords List of keywords associated with this item for index/search entries

Law/bill scope State or Federal

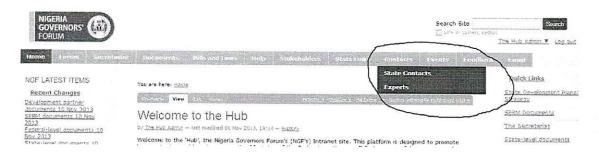
Law/bill type Current law, archived law, executive bill, private member bill, co-sponsored bill, not applicable

### Each state is then listed with two fields:

- 1. From the dropdown menu add the current status of the bill in each state.
- 2. In the bill document field attach the bill document

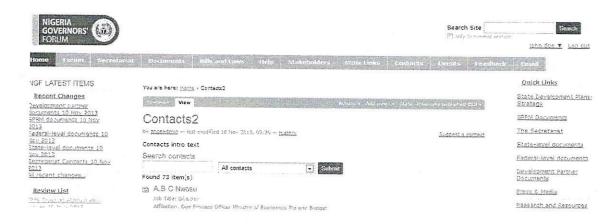
## 3.3 Navigating the Hub: Contacts

The Contact tab leads to a drop down menu which contains links to the two libraries that the contacts have been divided into; the state contact and experts



### State Contacts

Clicking on the Contacts tab brings a user to this page, which lists all NGF contacts alphabetically based on the title entry field.

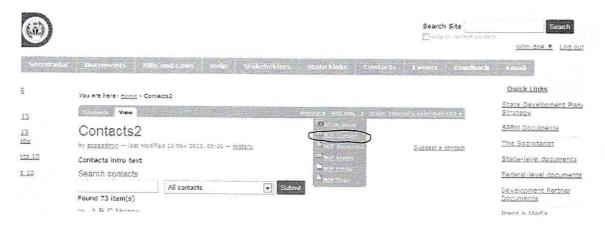


Clicking on a contact's name from the contact listing or a search page takes a user to the Contact Details page which gives fuller information about the contact. Also, users can narrow their search using the search bar in the contacts tab by simply typing a name or narrowing by State.



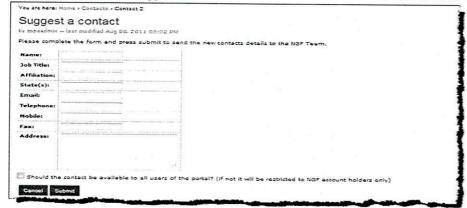
### Adding new Contact

As a contributor, you can create new contacts and submit same for publishing by clicking on the same button used when creating a document and choosing the 'add a contact' option.



### Suggesting a Contact

Users will also be able to suggest a contact is added to the portal database by clicking the "Suggest a contact" at the top right of the page. This will open a form on which they should enter as many details as they can regarding the contact. This contact suggestion will then submitted to the NGF administration team for consideration.



## 3.4 Navigating the hub: Experts

Clicking the Experts tab brings a user to this page listing all experts alphabetically. There are options to filter results by sector and state. A portlet on the left-hand side provides one-click access to experts by sector also by clicking on the contents button to directly access the sector specific folders.



Note: Experts are tagged by sector. It is possible, however, that the administrator has tagged an expert with multiple sectors. For example, an expert that resides in the Education sector folder may also be tagged with Health, and will therefore appear in the filter results for both Education and Health.

### Adding a new Expert

To add a new expert click on the section folder to which you wish to add the expert, then go to the dropdown Add new menu and choose NGF expert. Complete the fields and upload an image and CV (both optional) and SAVE.

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