Update on the IGR Dashboard & the HelpDesk

138th Meeting of the Joint Tax Board (JTB)

14th August, 2017

NIGERIA GOVERNORS' FORUM

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The IGR Dashboard

Accessible via http://www.nggovernorsforum.org/igrdashboard

Activities since launch in February 2017

- Dashboard reports are analysed and synthesized monthly for Governors, State Boards of Internal Revenue and the NGF HelpDesk. Four series have been issued for the months of April, May, June and July 2017.

- Monthly reports are available for download.

Engagement rate:

- 25 States have visited the platform. States include Abia, Anambra, Bauchi, Bayelsa, Benue, Borno, Cross River, Delta, Edo, Gombe, Imo, Jigawa, Kaduna, Kano, Katsina, Kebbi, Nasarawa, Niger, Ogun, Oyo, Plateau, Sokoto, Taraba, Yobe and Zamfara.

Response rate:

- 19 States have uploaded data on the Dashboard. States include Bauchi, Benue, Borno, Cross River, Delta, Edo, Gombe, Imo, Jigawa, Kaduna, Katsina, Nasarawa, Niger, Oyo, Plateau, Sokoto, Taraba, Yobe and Zamfara.

The HelpDesk

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HOME   ABOUT   REQUEST FOR SUPPORT   REQUEST FOR FURTHER SUPPORT   REQUEST STATUS   RESOURCE TOOLS   CONTACT US

- The NGF HelpDesk has conducted diagnostic study visits and provided technical assistance to 11 State Boards of Internal Revenue (SBIR) including Kaduna, Nasarawa, Benue, Yobe, Bauchi, Taraba, Zamfara, Katsina, Plateau, Sokoto and Gombe on areas such as tax administration, tax processing, standardized tax procedures and innovative enforcement strategies.

- The HelpDesk has also formally launched its online platform: www.nggoversforum.org/helpdesk. States can now make request and download knowledge resources tailored to their needs.

WELCOME TO THE NGF HELPDESK

How it works

DOMESTIC FINANCING

[ ] Tax Procedure
[ ] Tax Processing
[ ] Tax Administration
[ ] Tax Enforcement

Support Interest (Please tick one or more boxes)

Message

Related to the area you have indicated above what is the advice you are seeking? (It would help our technical experts if you phrase what advice you require as specific questions.)

File input
Choose File   No file chosen
Upload File (size limit: 3MB. File type .pdf, doc, docx, xls, xlsx, rtf, jpg, jpeg)

File input
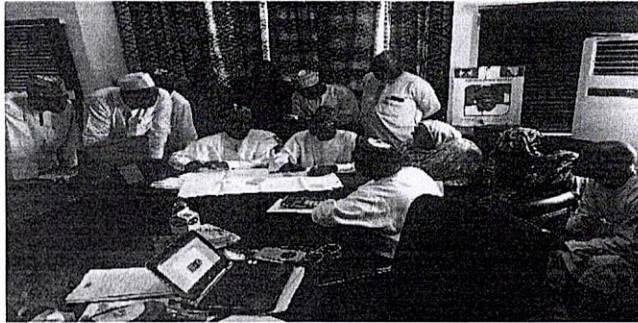Choose File   No file chosen
Upload File (size limit: 3MB. File type .pdf, doc, docx, xls, xlsx, rtf, jpg, jpeg)
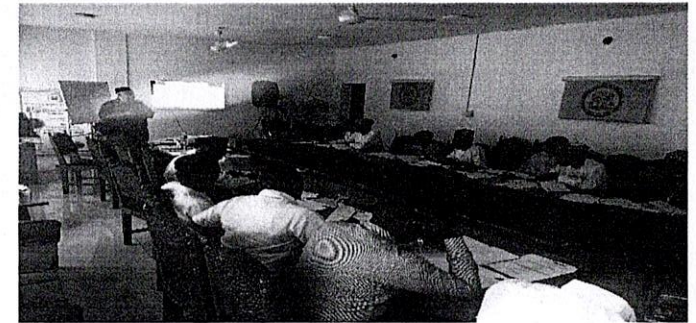
Activities So Far

Training Workshop: Yobe State IRS, Damaturu, 19th – 21st June, 2017

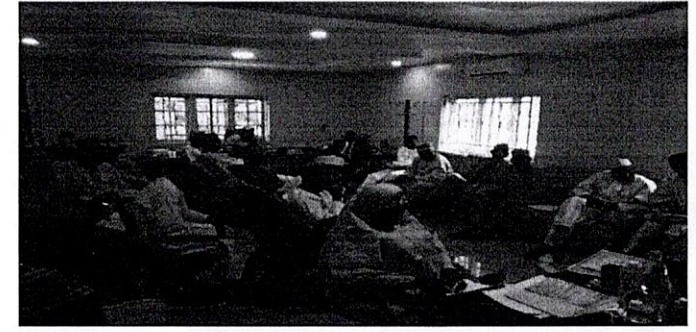Training Workshop: Taraba State IRS, Jalingo, 3rd – 5th July, 2017

Training Workshop: Kaduna State IRS, Olusegun Obasanjo House, 24th – 26th May, 2017
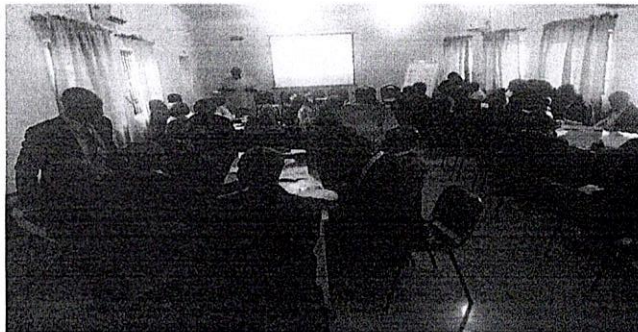
Training Workshop: Bauchi State IRS, Bauchi Town, 21st – 23rd June, 2017

Training Workshop: Benue State IRS, Markudi, 31st May – 2nd June, 2017

Training Workshop: Zamfara IRS, Gusau, 10th – 12th July, 2017

Activities So Far (2)
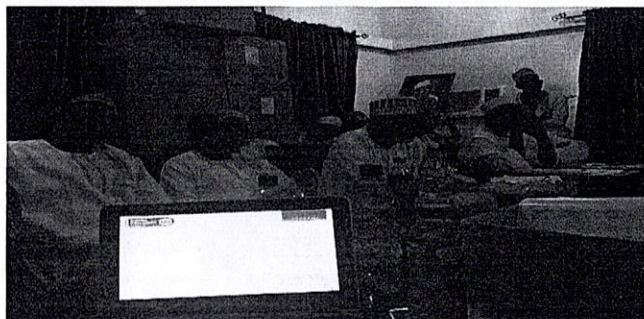
Training Workshop: Katsina IRS, Katsina 12th – 14th July, 2017

Diagnostic Study Visit: Nasarawa State IRS, Keffi, 22nd – 23rd May, 2017

Training Workshop: Plateau State IRS, Jos, 17th – 19th July, 2017

Training Workshop: Sokoto State IRS, Sokoto, 31st – 1st July, 2017

Training Workshop: Gombe State IRS, Gombe, 7th – 8th August, 2017

Commendable practices identified

- Harmonization and codification of taxes under one law

- Development of a real-time monitoring system to track collection across revenue generating MDAs and contracted agents.

- The use of mobile technology such as POS machines to address leakages by way of undisclosed collections.

- Institution of special units to manage High Net-Worth Individuals (HNWI).

- Adoption of automated billing, payment and reconciliation systems.

- Development of standardized desk guides for the execution of various tax administrative activities.

- Execution of tax drives and the institution of a complaint process to drive citizens engagement.

- Domestication of the presumptive tax regime (*as recommended by the National Tax Policy, 2017*).

- Expansion of tax base to accommodate new tax types such as hotel, consumption, restaurant and entertainment tax which are now under the jurisdiction of State governments (*Tax and Levies Act as amended 26th May, 2015*).

Emerging Recommendations for Governors

- Facilitate implementation of relevant laws that grant both administrative and financial autonomy to the Service to ensure effective implementation of strategic executive decisions and recruitment of competent staff.

- Facilitate timely release of budgeted funds to cover essential services required to grow and sustain revenue generation and collection.

- Facilitate interagency cooperation to strengthen the State's tax collection mechanism and ensure that all revenues collected by MDAs are paid into a consolidated revenue account.

- Establish a Joint State Revenue Committee to ensure the regular review/issuance of tax policies and regulatory guidance as well as the reconciliation of revenues.

- Facilitate the reconstitution of Tax Appeal Tribunals and revenue courts as their absence has held up several cases and the inflow of revenues.

- To improve taxpayer engagement, collection and enforcement, support the Service to expand the number of field offices to at least one in each local government.

- Support the Service in the gradual implementation of e-billing payment systems across all MDAs to block leakages

Suggested Actions for JTB

- Facilitate State ownership and management of TIN technology.

- Assist States with procurement of additional mobile TIN kits

- Prompt repair of TIN Kits

- Continue the work of merging databases and sharing these.

Suggested Actions for State Boards of Internal Revenue

- Exploit tax strategies such as the presumptive tax regime and 'tax for service' approach

- Implement e-billing system across MDAs to curb corrupt practices and obtain full understanding of revenues collected by the State.

- Execution of periodic tax audits for direct tax

- Acquire and deploy additional mobile TIN kits for taxpayer enumeration

- Establish more zonal offices to cater for growing population

- Ensure full ICT capability for all zonal and field offices to promote effectiveness

- Improve inter-departmental collaboration for tax administration within the Service

- Institute a special department and strategy to engage HNWI

- Leverage existing databases like BVN, CAC, etc.

- Develop and execute a periodic capacity building training plan for staff

- Provide new taxpayers with registration pack (containing tax awareness materials) upon completing registration

- Adopt realistic targets when developing MoUs for contracted-out collections and deploy POS machines where cash payments exist

Next Steps

- Organise national peer learning event for States in October 2017.

- Establishing strategic partnerships between State Boards of Internal Revenue and development partners (including DFID and the World Bank).

- Develop additional training manuals based on reforms that have worked

- Support peer learning engagements across States

- Provide additional technical support to States in the implementation of reform actions

- Facilitate broader engagements with the NGF

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ECONOMY

Thank you